



GRAND
EXTERNAL
MOULDINGS

Warranty Certificate

TO OUR VALUED CUSTOMER,

This warranty Certificate provided herewith by Grand External Mouldings Pty Ltd, outlines our trusted commitment to provide the highest quality products & services to all our valued customers for a period of 7 years.

The warranty is subject to the following terms and conditions:

1. All products & works conducted by our professional accredited installers are covered by a 7 Year product & workmanship guarantee.
The warranty period begins from final completion date.
2. Under no circumstance will Grand External Mouldings be liable for any loss or damage to products. In the event if a product is found defective, the same product will be exchanged.
3. Grand External Mouldings will not be responsible or liable to any person for poor workmanship, product installation must be carried out by a professional & experienced person and strictly carried out in accordance with the GEM Installation Manuel version 08.24.
4. Paint applied to our External products is a crucial element for moisture protection. Dulux Acrashield Matt must be applied strictly with two coats manually, not sprayed. The use of other Paint Brands will void warranty. It is highly recommended **NOT** to use of Dark Colours as it increases the risk of heat absorption in the event of extreme heat, which may cause damage to the products, will void warranty.
5. A GEM warranty Checklist will be required to be completed upon completion of each job clearly stating the job Address, Invoice number as proof of purchase from GEM and also a receipt as proof of purchase from Dulux or associated trade store.
Once all information is verified, the issue of our Warranty Certificate will be handed over to the responsible customer.

Signed by Director